

Specimen Shipment Instructions

Otogenetics offers two shipping options:

1. FedEx

- a) Please place the specimen kit into the white clinical FedEx shipping envelope. The envelope has a prepaid shipping label affixed that was provided by Otogenetics.
- b) Seal the FedEx envelope.
- c) Leave sealed envelope in designated area at your location for FedEx to pick up or call FedEx for a pick up. FedEx usually requires a two-hour window for pick-ups that are called in.

The FedEx envelope can also be dropped off at a FedEx drop off/collection box or at any FedEx location.

2. Courier Pick-Up

- a) Please contact Otogenetics Support at **855-686-4363 Ext 5001** to schedule a courier pick-up.

Thank You For Choosing Otogenetics

We Appreciate Your Business